Scanning and Mobility Reference Guide



Solutions that Enable Productivity



now in color



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Honeywell, a leader in imaging technology, is proud to introduce another industry first—color imaging. Xenon[™] Color scanners can capture color images and scan color bar codes. Unlock a new world of functionality with Honeywell's new Xenon Color scanners.

WANT TO LEARN MORE? For more information on Xenon Color, please call 800-582-4263 or visit www.honeywellaidc.com

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Honeywell Scanning & Mobility is a leading manufacturer of high-performance image- and laser-based data collection hardware, including rugged mobile computers and bar code scanners. Our product portfolio is one of the broadest in the AIDC industry, providing you with solutions for vertical markets such as retail; healthcare; manufacturing; warehousing; ports; and transportation and logistics. We complement our innovative products with advanced software, service and professional solutions that enable customers to effectively manage data and assets. Honeywell products are sold worldwide through a network of distributor and reseller partners. For more information, please visit www.honeywellaidc.com. This document contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced, or translated into another language without the prior written consent of Honeywell.

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Hand-Heid Scanners Laser, Linear, Area Imager, Industrial-Grade



Eclipse 5145: Laser Scanner

- Laser based-alternative with longer working range and wider scan field than typical CCD scanners
- CodeGate[®] data transmission is ideal for menu-scanning applications
- Warranty: 3 year
- PowerSave mode and automatic wake-up

CodeSense® technology allows for



Voyager 9500 Series: Laser Scanner

- Automatic trigger allows scanner to function
- CodeGate data transmission is ideal for

Series: Voyager 9520, Voyager 9540

- as a hand-held or fixed presentation device
- menu-scanning applications (9540 only)



Warranty:



5 year

Voyager 1400g: Area Imager **NEW PRODUCT**

- Delivers omnidirectional reading of linear bar codes, plus the ability to affordably upgrade the device to enable PDF and 2D bar code scanning—at the time of purchase or as scanning needs evolve
- 2D scanning capabilities enable compliance with government regulations and industry mandates, and facilitate the implementation of emerging trends, such as mobile couponing
- Offers an exceptional value when compared against linear scanning solutions



VoyagerGS 9590: Laser Scanner

- comfortably into a wide range of hand sizes
- solution for scanning all standard 1D codes
- Warranty: 5 year

Ergonomic design allows scanner to fit

- Increased scan speed provides an aggressive
- Automatic in-stand detection aids in seamless presentation mode scanning
- Optional integration of RF EAS antenna increases efficiency by simultaneously deactivating RF EAS tags and decoding bar codes



1202g: 3 year

Voyager 1200 Series: Laser Scanner Series: Voyager 1200g, Voyager 1202g

- Outstanding scan performance on poor quality and damaged bar codes Automatic in-stand detection and configuration
- Automatic interface detection and configuration • CodeGate data transmission is ideal for
- menu-scanning applications
- Bluetooth[®] wireless connectivity (1202g)

Warranty:

5 year

Voyager 1250g: Laser Scanner

- Scans 13 mil bar codes out to 17 inches with ease
- Increases throughput by providing object detection and automatic in-stand detection and configuration
- Supports all popular interfaces in one device, replacing the time consuming process of scanning programming bar codes with automatic interface detection and configuration



3 year

Fusion 3780: Laser Scanner

- Primary omnidirectional scan pattern increases throughput by scanning codes in any orientation
- Secondary single-line scan pattern facilitates targeted menu scanning
- Automatic in-stand detection facilitates seamless presentation mode scanning
- · Optional integration of RF EAS antenna increases efficiency by simultaneously deactivating RF EAS tags and decoding bar codes

Warranty:

2 year

IS4225: Laser Scanner

Wearable scanner fits comfortably on back of hand, preventing operational fatigue Automatic scanning facilitates speedy operation by eliminating the need for repeated button presses

· Mounts to virtually any device, taking up minimal space



Hyperion 1300g: Linear Imager

- Increases throughput by offering intuitive and aggressive hand-held scanning performance • Reads 13 mil bar codes out to 18 inches (457 mm) and high density bar codes as small
- as 3 mil, eliminating the need to purchase specialty scanners
- Supports all popular interfaces in one device, replacing the time consuming process of scanning programming bar codes with automatic interface detection and configuration
- Offers direct replacement for Honeywell's 3800g



Xenon 1900 with Ratched Stand: Area Imager

- Custom sensor optimized for bar code scanning provides improved scanning aggressiveness and superior motion tolerance for hands-free scanning
- Warranty: 3 year
- Reliable design with fewer components minimizes downtime and improves serviceability
 - Integrated ratchet stand enables easy transition from presentation scanning to hand-held use



Warranty:

3 year

*

Warranty:

4820i: 3 year

4800i: 5 year

|

3800i Series Industrial-Grade Linear Imager Series: 3820i, 3800i

• Industrial-grade durability with impactabsorbing housing

• Environmentally sealed against dust and moisture intrusion, and withstands extreme temperatures

- Extended read range
- Corded or Bluetooth[®] wireless connectivity • FIPS 140-2 Certified Encryption option (3820i)

4800i Series Industrial-Grade Area Imager Series: 4820i, 4800i

- Industrial-grade durability with impactabsorbing housing
- Environmentally sealed against dust and moisture intrusion, and withstands extreme temperatures
- FIPS 140-2 Certified Encryption Option (4820i)
- Bluetooth Interface Module Option (4820i)

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Warranty: 1900: 5 year 1902: 3 year Ratchet: 3 year



Xenon 1900 Series: Area Imager Series: 1900, 1902

- New decoding architecture and custom sensor optimized for bar code scanning provide improved scanning aggressiveness Reliable design with fewer components
- minimizes downtime and improves serviceability Lightweight, compact form factor fits well in
- most hands, reducing operator fatigue
- Corded, Bluetooth® wireless and disinfectantready housing options



Warranty: 3 year



- Capture color images for document retention/ archival
- Patented mono-color sensor provides quality color images without sacrificing bar code scanning speed
- Reliable design with fewer components minimizes downtime and improves serviceability
- Corded, Bluetooth[®] wireless and disinfectantready housing options



Warranty: 2 year



8000 Series: Laser Scanner Series: 8520, 8820

- Extended range scanning from 5" up to 40' • Easily reads damaged or poorly printed bar codes (fuzzy logic technology)
- Industrial ergonomics including IP65 rating, 6.5 drop test, and -22°F operating temp
- Optional Class 2 Bluetooth[™] Version 1.2 (30⁻ roaming range) (8820)

Hands-Free Laser, Area Imagers

In-Counter



Orbit 7100 Series: Laser Scanner Series: Orbit 7120, OrbitCG 7180

- Customized depth-of-field for tight scanning Omnidirectional presentation laser bar code scanner engineered for first-pass read
- Warranty: 3 year
 - Contour shape enables it to be picked up for easy scanning

rate accuracy

• CodeGate data transmission is ideal for menuscanning applications (7180 only)









Vuquest 3310g: Area Imager **NEW PRODUCT**

- Compact form factor allows the scanner to be held comfortably in the palm of the hand or mounted in self-service kiosks
- Aggressive pass-through scanning enhances productivity
- Intelligent multi-interface design reduces overall system costs
- TotalFreedom expands scanner functionality by allowing formatting and decoding plug-ins to be loaded directly into the 3310g instead of the host system

Warranty:

3 year

StratosH 2300: Laser Scanner

- Six-sided, 360° scanner/scale series optimizes checkout productivity with aggressive pass through scanning, regardless of product orientation
- Mettler Toledo dual interval scale withstands harsh checkout environments, offers a fast settling time and provides accurate, high resolution weighing
- StratosSYNC[™] features independent vertical and horizontal scanning planes that ensure uptime



3 year

• Various stand options which meet user needs

or omnidirectional

• Extremely aggressive with 1650 scans per second

QuantumT 3580: Laser Scanner

• Three modes of operation: raster, single-line

Custom configurable scan pattern

Small form factor



Warranty:

2 year

Genesis 7580: Area Imager

- Superior motion tolerance provides aggressive scanning
- Intelligent multi-interface design reduces overall system costs
- TotalFreedom[®] expands scanner functionality by allowing formatting, parsing and decoding plug-ins to be loaded directly into the 7580
- instead of the host system Integrated EAS increases efficiency by simultaneously deactivating EAS tags and decoding bar codes

Horizon 7600: Laser Scanner

and decoding bar codes

- Compact in-counter omnidirectional scanner • Built in RF EAS antenna increases efficiency by simultaneously deactivating RF EAS tags
- RS232 auxiliary port allows additional peripherals such as hand-held scanners to be Warranty: 3 year
 - connected Glass and Diamonex window options

Warranty:

2 year

Aggressively decodes high-density bar codes

Solaris 7820: Laser Scanner

- and optimizes checkout procedures • Multiple on-board interfaces provide infrastructure protection and ensure compatibility with POS systems
- Diagnostic indicator decreases downtime with easy troubleshooting



3 year

4800dr: Document Imager

- Imager, stand and document tray work together as an integrated document imaging solution
- Enables imaging documents up to 8.5" x 11" or A4 in size and ensures crisp images regardless of document or font color
- Reliable technology with no moving parts







Warranty: 2 year

Stratos 2400: Laser Scanner

- Five-sided, 360° scanner/scale series optimizes checkout productivity with aggressive pass through scanning, regardless of product orientation
- Mettler Toledo dual interval scale withstands harsh checkout environments, offers a fast settling time and provides accurate, high resolution weighing
- StratosSYNC features independent vertical and horizontal scanning planes that ensure uptime

Wearable Devices



8650 Series Wearable Ring Scanner

• Class 2 Bluetooth® Version 2.0 (30 foot roaming range)

Warranty: 1 year

Series: 8651 BT, 8652 BT, 8653 BT, 8654 BT

• Scanning options include standard-range laser

scanner, and 1D and 2D imagers 128-bit encryption



Warranty:

1 year

HX2 Wearable Computer

- Wrist or waist wearable computer perfect for warehouse picking & small parcel move apps Impact-resistant screen for maximum
- durability Corresponding ring scanners are as tough as the main computer
 - Summit WiFi 802.11 a/b/g



Warranty:

1 year

Captuvo SL22 Enterprise Sled for Apple® iPod touch® **NEW PRODUCT**

• Transforms the popular and familiar Apple® iPod touch[®] into an enterprise-ready device that empowers employees, enhances the customer experience and increases productivity and efficiency

- Increases throughput with fast and easy scanning of linear and 2D bar codes
- Optional encrypted magnetic stripe card reader encrypts cardholder data as the card is swiped, protecting this sensitive data and enterprises' reputations, while reducing PCI scope



Warranty:

1 year

HX3: Voice-Dedicated

Wearable Computer Certified to work with today's best-of-breed voice solutions

- Thrives in cold environments to -40°F • Magnesium alloy rugged bezel for extreme environments
- Summit WiFi 802.11 a/b/g





Mobile Computers Scanphone, EDA, PDT, Industrial PDT



Warranty:

1 year

Dolphin 6000 Scanphone

- Ultra-lightweight pocket-sized design provides instinctive data entry and comfortable single-
- handed use Minimizes device repair and replacement costs with a reliable design
- Integrated GSM/GPRS cellular, 802.11 WLAN, GPS and Bluetooth® wireless technologies enable real-time communications and access to critical data—wherever business is conducted
- Delivers aggressive scanning of linear bar codes using an integrated 1D scan engine, as well as signature and image capture
- Optimized voice technology eliminates the need to carry a separate mobile phone



Dolphin 7800 **Enterprise Digital Assistant NEW PRODUCT**

Warranty:

1 year

- The most durable EDA in its class
- Compact, easy-to-carry form factor • Superior outdoor-viewable display
- GSM/HSPA+, CDMA/EVDO, or softwaredefinable radio options with 802.11 a/b/g/n, Bluetooth[®] and assisted GPS
- Adaptus[™] Imaging Technology 6.0
- Disinfectant-ready housing option for healthcare environments (7800hc)





1 year





Enterprise Digital Assistant Ruggedized digital assistant purpose built for field-based mobile workers

Dolphin 9700

- Designed to excel in mobile data collection applications that rely on multi-modal communication
- Global high-speed wireless platform: 3.5G GSM/HSDPA, 802.11 a/b/g, Bluetooth®, IrDA and GPS
- Optional magnetic stripe and smart card reader accessory available for convenient reading of magnetic stripe and smart chipencoded identification and credit cards
- Disinfectant-ready housing option for healthcare environments (9700hc)

Dolphin 7800 Android **Enterprise Digital Assistant NEW PRODUCT**

- Enterprise-ready offering delivers remote device management capabilities, invaluable security features, the increasingly popular and user-friendly Google[®] Android[™] operating system, as well as access to a multitude of productivity-enhancing applications through
- Google[®] Play (previously the Android[™] Market) • Leverages field-proven Dolphin 7800 platform, providing unsurpassed reliability in a compact, easy-to-carry form factor customized to any application



- Warranty: 1 year

Dolphin 6100: Light Industrial Portable Data Terminal Lightweight device provides instinctive data

- entry and comfortable single-handed use in a stylish form factor
- Purpose built for in-premise applications • Long-lasting battery powers an eight-hour shift without needing to change the battery, even in wireless, scan-intensive environments
- Wireless connectivity to enterprise networks and cordless peripherals through integrated 802.11b/g and Bluetooth®
- Available with Microsoft[®] Windows[®] CE 5.0 or Windows[®] Embedded Handheld 6.5 operating systems
- Available with laser scan engine



Warranty:

1 year

Dolphin 6500: Light Industrial Portable Data Terminal

- Lightweight device provides instinctive data entry and comfortable single-handed use • Shift-PLUS[™] battery life for 10+ hours of
- continuous use Wireless connectivity to enterprise networks and cordless peripherals through 802.11b/g and Bluetooth®
- Offers multiple keypad options to meet varying data entry requirements
- Optional slide-on handle accessory available for high volume scanning applications
- Available with Microsoft® Windows® CE 5.0 or Windows[®] Embedded Handheld 6.5 operating systems
- Available with laser scan engine



Warranty:

1 vear

MX8: Light Industrial Portable Data Terminal

- Available with Windows[®] Mobile 6.1 or CE 5.0 operating systems
- Compact, lightweight, ergonomic design means full-shift comfort for operators • Scanning options include standard-range
- laser scanner, and 1D and 2D imagers • Summit WiFi 802.11 a/b/g



1 year

MX9: Industrial Portable Data Terminal

- PXA320 processor and Windows[®] CE 5.0 operating system
- WWAN radio with available built-in GPS • Ultra-rugged: IP67 rated, 6' drop, Class I Div II approved
- 802.11 b/g and a/b/g WLAN radio options plus Bluetooth[®] wireless technology



Warranty:

NOTE: For sale

in the United

States only

1 year

Optimus 5900 RFID: Light Industrial Portable Data Terminal NEW PRODUCT

- Reduces the duration of inventory cycle counts by quickly and accurately reading EPC Gen2 and ISO 18000-6B RFID tags
- Adaptus[™] Imaging Technology 5.0 reads linear and 2D bar codes, captures digital images, and enables electronic signature capture-allowing workers to do more with a single device
- Advanced integrated 802.11b/g and Bluetooth® wireless connectivity deliver realtime network access to critical information while supporting advanced wireless security standards
- Includes all device components in a single kit-terminal, battery, USB/Ethernet charge cradle, power supply, USB cable, stylus, and hand strap

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Warranty: 2 year

Marathon: Field Computer

- Multiple data input options: QWERTY keypad with 7" touchscreen, biometric mouse/ fingerprint reader, 2D imager, and camera
- Laptop-grade computing: Intel® Atom Z530 1.6GHz processor with up to 2GB RAM
- Anywhere use: outdoor display option, 802.11a/b/g/n, GPS, multiple docking options
- Ergonomic: weighs less than 1 kilogram, about 1" thin
- Rugged: IP65 rated, solid state mass storage drive



Warranty: 1 year

Tecton: Industrial Portable Data Terminal

- Faster real-time data capture with a PXA320 processor running Windows® Mobile 6.5 or Windows[®] CE 6.0
- Flexible enough to fit end user needs, with 55 or 32 key backlit keypads, ToughTalk, and available vehicle-mount
- IP65-rated and constructed to withstand multiple drops to concrete from up to 1.8m (6') with boot installed
- Available cold-storage configuration with defroster screen for use in temperatures as low as -30° C



Warranty:

1 year

Dolphin 99EX Series: Industrial Portable Data Terminal

- Most durable Honeywell offering—reduces downtime and total cost of ownership
- Provides long-lasting battery life, eliminating the need to carry extra batteries or a charger
- Incorporates a software-definable radio that allows on-the-fly switching between cellular networks, enabling faster and more reliable wireless connections
- Adaptus[™] Imaging Technology 6.0 enables fast scanning of linear and 2D bar codes with excellent motion tolerance and image capture
- Disinfectant-ready housing option for healthcare environments (99EXhc)
- Integrated pistol grip ensures comfort during extended periods of usage (Dolphin 99GX)

Vehicle Mount Computers

OEM Laser Scanners, Linear Imagers, 2D Imagers

Warranty:

1 year

Thor VM1

Thor VX8

- Field-replaceable front panel that gets workers back on line if the touch-screen, keyboard or defroster fail
- Quick Mount Smart Dock allows one-handed move of units between vehicles to save cost and reduce down-time
- Ignition control makes the computer ready for work whenever the user is ready



Thor VX9

- Compatibility: Optimize network management with full Windows computing power
- Power: Run multiple advanced applications
- Visibility: Large 12.1" touch screen with available backlit LED

1 year

Warranty: 15 months

N5600 Series: 2D Image Engine

- · Leverages Honeywell's exclusive image sensor for exceptional bar code reading and optical character recognition (OCR)
- Features Adaptus Imaging Technology 6.0, enabling fast read times, greater depth of field, accurate reading of damaged and poor quality bar codes and superior motion tolerance
- Optional ColorFusion[™] technology captures color photos, even in low light
- TotalFreedom allows the OEM to deploy totally unique solutions that include the addition of their software to the N5600 decoder module

5000 Series: 2D Image Engine

- · Honeywell's mid-performance engine featuring Adaptus Imaging Technology 5.X for omnidirectional reading of linear bar codes, 2D stacked and 2D matrix codes, plus postal codes and OCR
- Ultra-compact design that can be easily integrated into a variety of devices
- Captures digital images



Warranty:

15 months

N8600 Series: Multi-Megapixel 2D Image Engine

- Ultra high resolution imaging and wide angle optics enables reading of wide and high density bar codes and OCR
- Wide angle optics allows mounting closer than competing engines for space-saving designs
- Sharp, detailed images of documents
- Fast bar code reading and image processing powered by a built-in 1 GHz decoder board Supports Remote MasterMind for remote device management

Warranty:

2 year

- MK3480: Omnidirectional Laser Scanner
- · Ultra-fast speed and optimized coverage provide a super easy omnidirectional scanning experience
- "Sweet-spot" mode aids in finding optimum mounting location
- Unique shape allows integration with slim profile systems
- Utility ports provide additional I/Os for connecting external signals

- Warranty: 1 year
- Powerful: High-strength magnesium housing protects an equally powerful Intel[®] Core 2 Duo or Atom Processor
- Versatile: Ambient-light sensor and available energy-efficient LED backlit display ready for any environment

Agile: Compact size (11" x 9" x 3") and multiple mount options ideal for tight spaces





Warranty: 15 months

N4300 Series: Laser Engine

- High performance laser scanning in a miniature and industry-standard form factor
- Advanced linear decoding technology offers extraordinary accuracy and reading of poor quality bar codes
- Built-in object detection for automatic scanner activation
- Wide angle and USB interface options to facilitate up-close reading and fixed-mount reading applications



Warranty:

2 year

3800eg: Linear Image Engine

- High-performance linear imaging engine for reading linear and PDF417 bar codes
- No moving parts for superior durability
- Easy to install and configure



Warranty:

2 year

IS220: Omnidirectional Laser Scanner

- High-speed omnidirectional scan engine specialized for reverse vending and other industrial applications
- Unique scan pattern and wide coverage optimized to scan bar codes on bottles and cans of different sizes
- IP54 rating provides protection against harsh working environments
- Self diagnostics and remote monitoring minimize down time and increase productivity



IS4125: Laser Scanner

- Built-in object detection increases productivity with hands-free scanning
- Compact metal housing offers protection against accidental damage
- Ultra-wide sweep angle allows wide bar codes to be scanned up close

Warranty: 2 year

Honeywell Software

EasyDL™

- Parses bar code data found on government-issued identification cards for applications involving age verification or automatic electronic form population
- Eliminates the need for host system software to process the encoded information contained within 1D and 2D bar codes found on government-issued identification
- Compatible with Xenon 1900, Xenon 1902, Vuquest 3310g, Genesis 7580 and IS4920

EasyBCBP

- Takes the guesswork out of identity verification by using the data contained in the 2D bar codes found on boarding passes to confirm that a passenger is actually the person in question
- Eliminates costly data entry errors by replacing manually entered data with data extracted from 2D bar codes found on boarding passes
- Removes the need for costly and time-consuming
 modifications to the host system
- Compatible with Xenon 1900 and Xenon 1902

EasyParse for GS1

- Facilitates compliance with GS1 Sunrise initiatives including GS1 Sunrise 2010, 2012 GTIN Sunrise, and GS1 Sunrise 2014— by configuring EasyParse for GS1 to recognize the application identifiers found in select bar code symbologies
- Improves operations by allowing host systems to correctly capture the data encoded in select bar code symbologies through use of available application identifiers
- Eliminates the need for costly and time-consuming modifications to the host system
- Compatible with Xenon 1900, Xenon 1902, Vuquest 3310g
 and N5600

EasyParse for Motor Vehicle Documents

- Eliminates costly data entry errors by replacing manually entered data with data extracted from the bar codes found on non-identity motor vehicle documents
- Improves administrative efficiency and customer satisfaction by reducing wasted time associated with document renewal, inspection and verification
- Eliminates the need for costly and time-consuming modifications to the host system
- Creates a more powerful solution when bundled with other Honeywell TotalFreedom™ plug-ins such as EasyDL
- Compatible with Xenon 1900, Xenon 1902, Vuquest 3310g
 and N5600

Omniplanar[™] SwiftDecoder[™]

- Software decoder with superior performance: fast decoding speed, high read rates, and high accuracy
- Proven reliability in mission-critical applications from postal sortation to document imaging to traditional AIDC scanning
- Ability to read damaged and poorly-printed real-world bar codes
- True 360° omnidirectionality increases ease-of-use

Omniplanar[™] SwiftDecoder[™] Mobile

- Add enterprise grade scanning to Android and iOS
 smartphones and tablets
- Scanning made easy due to super fast response times and expanded read range
- Omnidirectional reading means you don't have to twist and turn the device
- Reads your most difficult bar codes and gets accurate results
- Proven by the world's leading companies and hardened through 40 years of research and development

Omniplanar[™] SwiftVerify[™]

- Allows existing AIDC hardware to quickly and accurately verify 1D, 2D, and postal bar codes based on ISO/IEC, ANSI and MERLIN specifications
- Authenticates verification results with a single pass over a bar code instead of traditional multi-swipe methods
- Increases workplace efficiencies by allowing operators to both scan and verify with a single piece of AIDC hardware

Omniplanar[™] SwiftJPEG[™]

- Achieves significantly higher compression ratios than standard JPEG compressors
- Preserves critical image detail for review purposes
- Increases image storage capacity by 20–30 times

Remote MasterMind®

 Enables Honeywell bar code scanners, Microsoft[®] Windows[®]-based mobility devices, and consumer-grade smartphones and tablets running on Google[®] Android[™] and Apple[®] iOS[™] operating systems to be managed remotely via a single web-based console, driving a lower total cost of ownership and improved end user productivity for enterprises

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Omniplanar[™] SwiftOCR[™]

- Optical Character Recognition (OCR) software can be integrated into OEM devices
- High-speed recognition of OCR-A, OCR-B and MICR characters
- Tolerates higher angles of pitch and skew as required by AIDC applications
- Supports templates for the highest accuracy

Omniplanar[™] SwiftDimension[™]

- Enables existing fixed-position automatic identification imaging systems to capture accurate two-dimensional measurements of objects within 0.5", eliminating the need for costly or bulky dimensioning equipment
- Maximizes uptime and reduces maintenance by eliminating additional hardware components

RFTerm

- Connects HSM mobile computers directly to host applications via VT200, IBM5250, and IBM3270 terminal emulation, along with Telnet and Secure Shell connectivity and data traffic optimizations
- Enables customizable functionality for wireless data collection, including keyboard mapping, multiple simultaneous sessions, automated login, and bar code pre-processing
- Simplifies integration of HSM mobile computers into a variety of mainframe and open system application environments

Services and Professional Solutions

Comprehensive Service Agreements

Honeywell's comprehensive service program provides customers with easy, hassle-free repair service for their hand-held, hands-free, wearable and bioptic scanners, as well as vehicle-mount and mobile computers

Flat Rate Repair Services

- All Honeywell Regional Repair Service Centers offer flat rate pricing with several options
- Repairs are performed within 12 business days
- "Diagnostic Only" fees cover units found to require only minor repairs, as well as units with "no problem found"
- "Flat Rate Pricing" covers all major repairs and eliminates the uncertainty of repair costs
- "Expedited Service" repairs devices within three business days and includes express return shipping

service agreements are an affordable solution to help ensure front-line devices are always operating at top performance.

- Full Comprehensive Coverage devices are covered for normal wear and tear or accidental breakage
- Quick-Turnaround Promise Hand-held and hands-free scanners will be serviced in one business day, bioptic and wearable scanners, and vehicle-mount and mobile computers will be serviced in three business days, and all will be returned to your site via expedited delivery
- Value-Add Maintenance engineering changes, such as firmware upgrades, will be implemented on your devices during the repair process at no extra cost

Enterprise-Level Custom Service Programs

Honeywell offers several options for our comprehensive service programs, allowing customers to create a service program specific to their needs. Generally, there is a minimum quantity requirement for coverage. Features include:

- Asset Tracking
- Spares Management
- Application Loading
- Battery Management
- Coverage Levels
- Turnaround Time

Custom Packaging/Labeling

Professional Services

Our team of Honeywell professionals and business partners can assist you with in-depth solution planning and project execution, ranging from site analysis and consulting to software application development and system installations-all helping to ensure that your project goals and long-term needs are met.

Our software consultants and business solution partners work as an extension of your development team to understand your specific software application requirements and help you build an application that best suits your business needs.

Device staging and configuration can be an extremely inefficient process to manage internally. We have the ability to save you time and money, improving your overall ROI-by providing devices completely configured for a full "out of the box" solution.

Specifically designed for enterprise-class customers with unique requirements, we offer the option to customize your hardware solutions in a variety of ways to optimize usability in specific applications.

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Honeywell's new Dolphin[®] 7800 for Android[™] rugged EDA pairs the intuitive Google[®] Android[™] operating system with remote device management capabilities and invaluable security features, making the device enterprise ready. Leveraging a fieldproven platform, the Dolphin 7800 for Android[™] revolutionizes the user experience for mobile workers, driving increased productivity.

INTERESTED IN A DOLPHIN 7800 FOR ANDROID[™] DEMO UNIT? Call 800-582-4263 or visit www.honeywellaidc.com to find out about Dolphin 7800 demo opportunities.

now running Android[™]





For more information on our products: www.honeywellaidc.com

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